

# SpotOn Customer Setup

## Official Integration

Direct customer to this link to fill out a form that gets sent to SpotOn:

[https://docs.google.com/forms/d/e/1FAIpQLScFlq2G1q753bJD-ckXfTB5If0ftM1TZJlqptBF2Kil92\\_uw/viewform](https://docs.google.com/forms/d/e/1FAIpQLScFlq2G1q753bJD-ckXfTB5If0ftM1TZJlqptBF2Kil92_uw/viewform)

POS Integrations team will receive an email from SpotOn. At this point, allow up to 24 business hours for data to start being available.

## Unofficial Integration (not supported)

Invite our user to SpotOn via SpotOn Support.

- Have the customer use the following template below to request access from SpotOn.
- SpotOn Support Email: [restaurantpos@spoton.com](mailto:restaurantpos@spoton.com)

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Hi Neighborhood Tap House Team,

In order to connect with Spot-On with BarTrack and gain access to your beverage reporting, we require a very small task from you. All we need is for you to send an email to Spot-On so they can give us the proper access we need to provide you with your BarTrack reporting. Failure to do this or changing the message can result in BarTrack having issues connecting with your point of sale system, so it is important that you copy and paste exactly what we say.

Please copy the following message and send it to [SpotOn Support](#), and cc "[xmlathropx@gmail.com](mailto:xmlathropx@gmail.com)":

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Hello,

I need to add a new manager to my Restaurant Reporting. I will need you to give [[xmlathropx@gmail.com](mailto:xmlathropx@gmail.com)] full access to my locations'  
[restaurantreporting.spoton.com](https://restaurantreporting.spoton.com) - please let me know when this is complete.

Thank you!

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